



NOVA Limited Warranty
Unit 2 | Faraday Close |
Harworth | Nottinghamshire
| DN11 8RU| 01302 744344

Thank you for purchasing Nova from Craft Supplies – the UK and Ireland's exclusive Nova / Teknatool distribution agent. This *NOVA* product is backed by a registered warranty from the date of purchase and only to the original purchaser. These limited warranties are non-transferable. Under no circumstances will Craft Supplies or Teknatool International Ltd be liable for incidental, special, indirect, and consequential damages or expenses, including loss of profits or loss of operations.

**INSPECTION:** Buyer shall inspect all goods within thirty (30) days of receiving product confirming all parts are in good condition and accounted.

**GUARANTEE**: *Craft Supplies as agent for Teknatool International Ltd* will repair or replace, at its expense and option, a *NOVA* product which under normal use and intended operation, has proven to be defective in workmanship or material. Craft Supplies will be granted a reasonable opportunity to verify the alleged defect by inspection and testing. Neither Crafts Supplies or *Teknatool* will not be responsible for any asserted defect, which has resulted from normal wear, misuse, abuse, power surges or excess voltage fluctuation, or using in a manner or with material not consistent with proper use, repair or alteration made by anyone other than an authorized service facility or representative. Under these Limited Warranties, the sole liability of Craft Supplies as Teknatool's UK and Ireland agent is limited to repair, or at its option, replacement of the applicable product or part not in conformity with these Limited Warranties. Refunds are not available unless the product is faulty. If within the warranty period, identical materials are unavailable at the time of repair or replacement, in no event shall Craft Supplies responsibility exceed the purchase price of the product and reserves the right to use refurbished parts.

**CONDITIONS:** Prior warranty registration is not required but advised via <a href="www.turners-retreat.co.uk/nova-warranty-uk-ireland">www.turners-retreat.co.uk/nova-warranty-uk-ireland</a> however, documented proof of purchase (sales receipt/invoice showing date, location, and purchase price paid) must be provided at the time of claim.

NOTE: \*General repairs are charged hourly. In addition, customer pays for shipping to/from and provides own shipping container \*\*Warranty Repairs: customer pays for shipping to/from and provides own shipping container, in the event of genuine repairs being needed, the shipping will be refunded; repairs are covered within warranty.

Product	Electrical	Mechanical
All Lathes and *Accessories (except COMET)	2 Years	5 Years
Comet I & II	1 Year	2 Years
Drill Presses and *Accessories	2 Years	5 Years
*Excludes belts and consumables		
All Chucks & Accessories	-	6 Years
Jaws	-	6 Years

**TO FILE A CLAIM:** Firstly contact the retailer from which you purchased the product as they might be able to help. If the retailer from which you purchased the product is not able to service your product, contact the agent Craft Supplies in writing at <a href="mailto:service@craft-supplies.co.uk">service@craft-supplies.co.uk</a> with a full description for claim to include pictures/ videos. All claims must include the original bill of sale, the product serial number (when available), and be filed within the applicable warranty period. Craft Supplies reserves the right to require defective parts be returned upon request. You must make arrangements with Craft Supplies to schedule the appropriate transportation of the parts.